

First General Bank's Headquarters and Rowland Heights Branch Relocation General Information

1. What is happening?

First General Bank's Headquarters (including our Commercial Lending, SBA, and International Banking departments) and Rowland Heights Main Branch located at 1744 S. Nogales Street, Rowland Heights, CA, is moving to a new location at 19036 Colima Rd., Rowland Heights. (at the corner of Colima Road and Nogales St., behind Chevron gas station, in the same plaza as the current location).

2. When will this take place?

Bank's Headquarters/Rowland Heights Main Branch will close on **Saturday, 8/20/2016**, for relocation. Starting Monday, **8/22/2016**, we will be serving you at our new location.

3. Will my accounts be affected?

Your accounts won't change in any way. All services will remain unchanged as well.

4. Will the staff change?

Our Headquarters and branch employees will also be making the move to the new location, so you will continue to do your banking with the same people who serve you now.

5. Will the office hours change?

Lobby hours will remain the same:

Monday – Thursday: 9:00 a.m. – 4:30 p.m.

Friday: 9:00 a.m. – 6:00 p.m.

Saturday: 10:00 a.m. – 2:00 p.m.

6. Will the office telephone number change?

Our Headquarters, departments and branch phone numbers will remain unchanged.

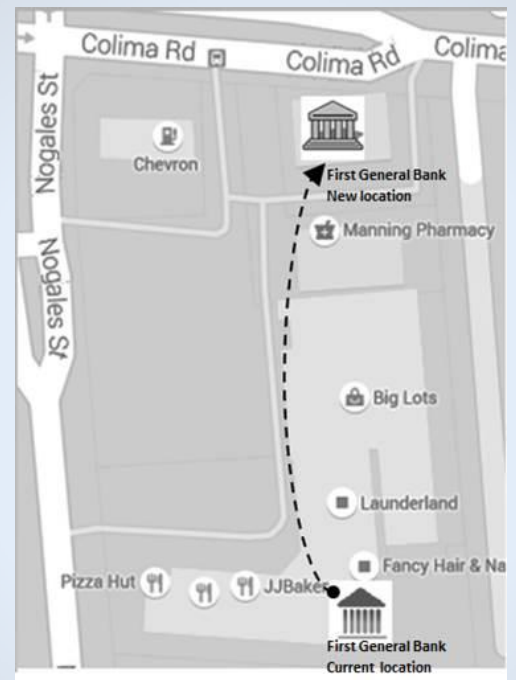
7. What will happen with my safe deposit box?

All boxes will be moved to our new location in a very secured and careful way by a professional bank equipment company under bank officers' supervision. However, we encourage you, prior to our move, to temporarily remove any fragile items in your box which you think could be damaged during any moving process.

If I have a question, whom can I contact?

Please contact Mr. Richard Yeh, Operations Officer, at 626-820-1234.

We are moving!



**19036 Colima Road,
Rowland Heights, CA 91748
626-820-1234
(Same plaza as the current location)**